

Dear Medicare-eligible Retiree and/or Dependent,

RetireeFirst received notification from The Town of Manchester and Manchester Board of Education that you will soon be eligible for Medicare, and as a result, should be enrolled into the UnitedHealthcare® (MADP) Plan with Sav-Rx Wrap for Prescription Drug coverage. RetireeFirst and The Town of Manchester and Manchester Board of Education are excited to offer this comprehensive Medicare Advantage Prescription Drug Plan (MAPD) and to you and/or your dependents, in addition to the added benefit of having access to RetireeFirst Advocates.

To finalize your enrollment into the **UnitedHealthcare® Group Medicare Advantage PPO and Prescription Drug (MADP) Plan with Sav-Rx Wrap**, both enclosed application and ACH form needs to be completed and returned to RetireeFirst in the included pre-paid envelope.

RetireeFirst is a retiree benefits management solutions and advocacy service provider. RetireeFirst Advocates are US-based and available to help you navigate the complex retiree healthcare landscape and troubleshoot any issues you may have with your insurance carrier, provider's office, and pharmacy.

About Your New Plan:

Important Things to Know:

- You must be enrolled in Medicare Parts A and B to participate in the Plan.
- Put your Medicare card in a safe place in case you need it later. You will use only your UnitedHealthcare® ID card for medical coverage.
- You can use any willing Medicare medical provider, regardless of if the provider is in or out of the UnitedHealthcare® network.
- No referrals are needed for Medicare covered medical services.
- You should continue to be able to use almost any retail pharmacy as UnitedHealthcare® includes over 60,000 in-network pharmacies, nationwide.
- UnitedHealthcare® also offers a Mail Order Pharmacy called Sav-Rx for your convenience. If you would like to use the Sav-Rx Mail Order Pharmacy, you will need new prescriptions.

- You do not need new prescriptions for retail pharmacies. Simply show your new UnitedHealthcare® and Sav-Rx ID cards and your refills will be processed under the PDP Plan.

Mailings to Expect in the Coming Months:

- UnitedHealthcare® Approval Letter
- UnitedHealthcare® Welcome Kit and ID Card
- Sav-Rx ID Card
- UnitedHealthcare® Evidence of Coverage (“EOC”)

Enclosed in this mailing are an application, ACH form, and an authorized representative form along with a pre-paid envelope to send back to RetireeFirst with your completed form(s), a frequently asked questions document, a UnitedHealthcare® pre-enrollment kit, and a RetireeFirst magnet. These items can help with enrollment, questions you might have now, adding an authorized representative to your account, details about your plans, and provide easy access to the RetireeFirst dedicated phone numbers for The Town of Manchester and Manchester Board of Education retirees.

If you have any questions about your new plans, you can reach RetireeFirst Advocates at **860.415.1186(TTY 711)** or toll free **855.347.0946(TTY 711)**, **Monday-Friday, 8am-5pm EST**

Sincerely,

Your Dedicated RetireeFirst Advocacy Team

Disclaimer: For complete benefit details please refer to the carrier issued materials. This document includes a simplified summary of benefits and does not create any contractual rights.