

Dear Medicare-eligible Retiree and/or Dependent,

RetireeFirst received notification from Plumbers, Pipefitters & Mechanical Equipment Service Local Union No. 392 that you will soon be eligible for Medicare, and as a result, should be enrolled into the Anthem Medicare Prescription with Senior Rx Plus. RetireeFirst and Plumbers, Pipefitters & Mechanical Equipment Service Local Union No. 392 are excited to offer this comprehensive Medicare Advantage and Prescription Drug (MAPD) plan to you and/or your dependents, in addition to the added benefit of having access to RetireeFirst Advocates.

To finalize your enrollment into the **Anthem Medicare Prescription with Senior Rx Plus**, the enclosed application needs to be completed and returned to RetireeFirst in the included pre-paid envelope.

RetireeFirst is a retiree benefits management solutions and advocacy service provider. RetireeFirst Advocates are US-based and available to help you navigate the complex retiree healthcare landscape and troubleshoot any issues you may have with your insurance carrier, provider's office, and pharmacy.

## About Your New Plan:

### Important Things to Know:

- You must be enrolled in Medicare Parts A and B to participate in the Anthem MAPD Plan.
- Put your Medicare card in a safe place in case you need it later. You will use only your Anthem ID card for Medical and Prescription Drugs.
- You can use any willing Medicare medical provider, regardless of if the provider is in or out of the Anthem network.
- No referrals are needed for Medicare covered medical services.
- You should continue to be able to use almost any retail pharmacy as Anthem includes over 66,000 in-network pharmacies, nationwide.

- Anthem also offers a Mail Order Pharmacy called Caredon Rx for your convenience. If you would like to use the Caredon Rx Mail Order Pharmacy, you will need new prescriptions.
- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the Anthem MAPD Plan.

## **Mailings to Expect in the Coming Months**

- Anthem Approval Letter
- Anthem Welcome Kit and ID Card
- Anthem Evidence of Coverage (“EOC”)

Enclosed in this mailing is an application and an authorized representative form along with a pre-paid envelope to send back to RetireeFirst with your completed form(s), a frequently asked questions document, a Anthem pre-enrollment kit, and a RetireeFirst magnet. These items can help with enrollment, questions you might have now, adding an authorized representative to your account, details about your plan, and provide easy access to the RetireeFirst dedicated phone numbers for Plumbers, Pipefitters & Mechanical Equipment Service Local Union No. 392 retirees.

If you have any questions about your new plan, you can reach RetireeFirst Advocates at **(513)216.4367 (TTY 711) or toll free (855)430.7106 (TTY 711), Monday-Friday, 8am-5pm EST**

Sincerely,

Your Dedicated RetireeFirst Advocacy Team

Disclaimer: For complete benefit details please refer to the carrier issued materials. This document includes a simplified summary of benefits and does not create any contractual rights.