

Convenience

Access your member ID card
anywhere, anytime

You can access your member ID card through your
Aetna® member website or Aetna HealthSM mobile app



Medicare PPO

HRP Plan Name
PLAN# XXX-EG0000000X
ID 101XXXXXXXXX
NAME SAMPLE SAMPLETON
BIN 610502 PCN PARTBAET

ISSUER (80840)
PCP/Office Name:
Dr. Sample
999-999-9999 XXXXXXXX

PCP \$ XX
ER \$ XX
AS \$ XX
HO \$ XX/A
SP \$ XX

Printed on: xx/xx/xxxx

HXXXX-PBP

aetnaretireeplans.com

Customer Service	1-8xx-xxx-xxxx
24 Hour Nurse Line	1-8xx-xxx-xxxx
Provider Services	1-8xx-xxx-xxxx
TDD/TTY	711

Send claims to:
Aetna Medicare
PO Box 981106
El Paso, TX 79998-1106

This card does not guarantee coverage.

Payer ID# 60054
Medicare limiting charges apply.

AetnaRetireePlans.com

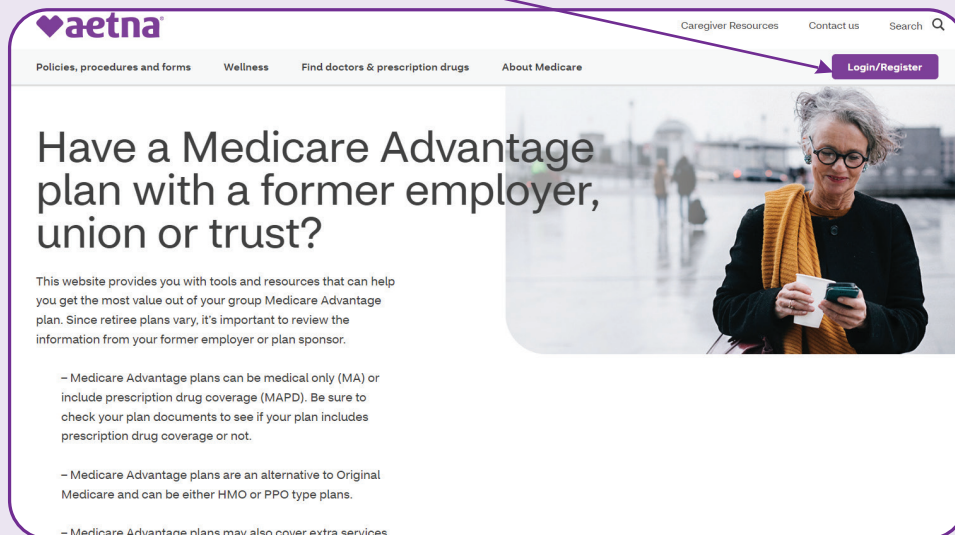
1669800-01-01 (1/23)



Access your Aetna® member website

Visit **AetnaRetireePlans.com**

and select **Login/Register** at the top of the homepage.



Enter your username and password, then select **Secure Log In** to log in to your member website.

A screenshot of the Aetna Secure Member Log-in page. The page has a purple header with the Aetna logo and the title 'Secure Member Log-in'. Below the header, it says 'Welcome to Aetna's member website'. The main form area contains two input fields: 'User name' and 'Password'. Below these fields is a checkbox labeled 'Remember user name'. A purple button labeled 'Secure Log In' is positioned below the checkbox. At the bottom of the form, there are links for 'Forgot user name?', 'Forgot password?', and 'Log in tips'. Below the form, there is a section for 'First-time users' with the text 'Please register for an account. You will create a username and a password.' and a purple button labeled 'Register'.

Not signed up?

Register today

If you're not already registered for an online account, select **Register** under the "First-time users" section.

You'll be asked to provide your member ID number. This can be found on your member ID card, welcome letter or any Explanation of Benefits we sent to you.

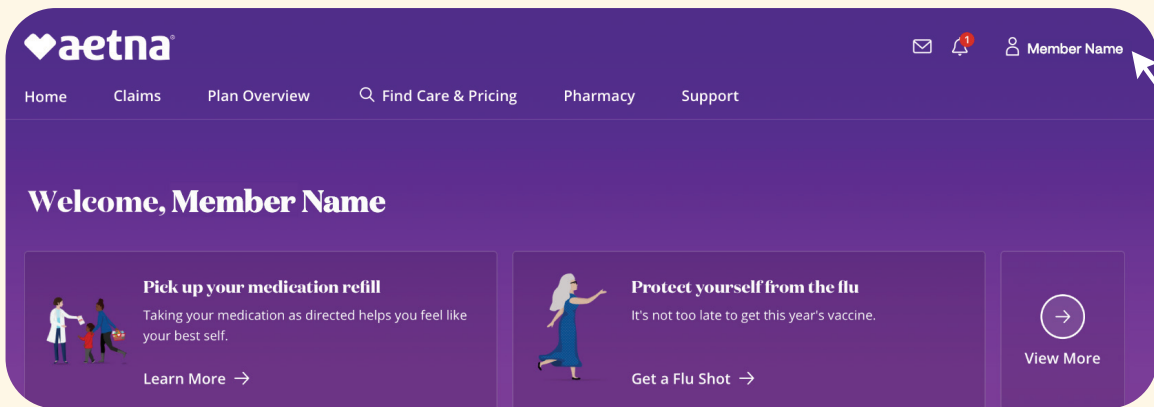
Note: Medicare members must register using their Aetna ID number to register for an account.

A screenshot of the Aetna Secure Member Log-in page, identical to the one above. However, a purple arrow points from the 'Register' button in the 'First-time users' section to the 'Register' button in the same section, highlighting it.

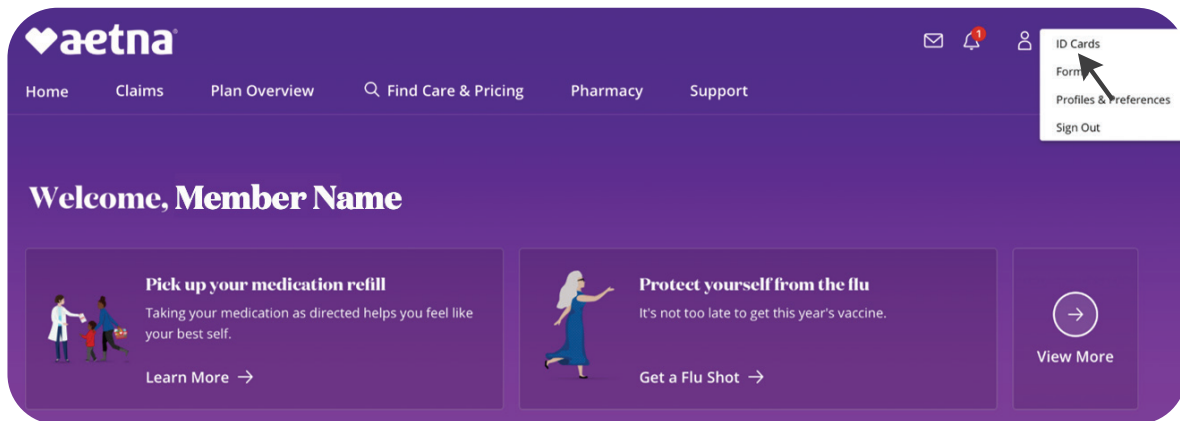
Need to access your ID card on the go? Scan the QR code and download the Aetna HealthSM app today for easy access at your fingertips.

You can access your digital member ID card in three easy steps

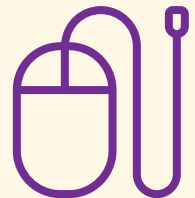
- 1 Once logged in to your member website, click the drop down arrow at the top of the screen.



- 2 Select "ID Cards" at the top of the list.



- 3 Your member ID card will display on the left side of the screen.
To print your member ID card, click on the printer icon under the image.



Questions?

Just call Aetna® Member Services at the number on your member ID card.
For technical support with your member website, call **1-800-225-3375 (TTY: 711)**,
Monday–Friday, 8 AM–6 PM all time zones.



This information is not a complete description of benefits. Call **1-888-267-2647 (TTY: 711)**, Monday–Friday, 8 AM–9 PM ET, for more information. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.