



PERSONNEL DEPARTMENT

October 30, 2024

Important Information About Your City of Lynn Retiree Prescription Drug Benefits

Dear Medicare-eligible Retiree and/or Dependent,

We are pleased to inform you that there will be a change to your prescription drug coverage provided by The City of Lynn. This change is being made to address the continually increasing cost of coverage and to ensure that Medicare-eligible participants have access to comprehensive coverage at the most affordable cost.

Your dedicated team of Retiree Advocates at RetireeFirst will continue to be available to assist you with this change and provide ongoing support.

Your Prescription Drug Plan (PDP) will now be provided by
UnitedHealthcare® MedicareRx PDP effective January 1, 2025.

About Your New Plan

Plan Highlights:

- \$0 Prescription Deductible
- The City of Lynn matched your current benefits.
- You will have continued access to RetireeFirst Advocates for assistance with understanding and using your benefits.

Important Things to Know:

- Your monthly premium is remaining the same in 2025. The City of Lynn Benefits Coordinator, Nancie DeJoie, can be reached at **(781) 586-6901** to answer additional billing questions.
- You should continue to be able to use almost any retail pharmacy as UnitedHealthcare® includes over 67,000 in-network pharmacies, nationwide.
- UnitedHealthcare® also offers a Mail Order Pharmacy called OptumRx for your convenience. If you would like to use the OptumRx Mail Order Pharmacy, you will need new prescriptions.
- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the UnitedHealthcare® PDP Plan.

Mailings to Expect in the Coming Months:

- Termination of Coverage Letter from Humana
- UnitedHealthcare® Plan Guide
- UnitedHealthcare® Welcome Letter (Includes Confirmation of Enrollment)
- UnitedHealthcare® ID Card in a Card Carrier
- Please keep in mind each retiree, spouse, and/or dependent may receive the above items on different days; this is normal.

We are required by law to give you the choice of opting out of the new plan. Since you are currently enrolled in The City of Lynn Prescription Drug Plan it is unlikely that you would not want to participate in the new UnitedHealthcare® Prescription Drug Plan. However, you have the option to opt-out. If you opt out, you will not have prescription drug coverage through The City of Lynn, and you cannot keep your medical or other benefits through The City of Lynn. Nevertheless, if you would like to opt-out, please call RetireeFirst Advocates at (781) 386-0951 (TTY 711) or toll free (877) 351-5620 (TTY 711) Monday-Friday, 8am-5pm EST.

You're Invited

RetireeFirst will be hosting an in-person informational retiree event as well as a virtual Retiree presentation detailing the new plan and answering any questions you may have. Retirees, spouses, and/or dependents are invited to attend the below events:

In-Person Location / Virtual Information	Date	Time
Knights of Columbus 177 Lynnfield St. Lynn, MA 01904	Monday, November 25, 2024	9:30am EST
Visit www.zoom.com and click <i>join</i> in the right-hand corner. Meeting ID: 869 5009 8994 Passcode: 123456	Wednesday, December 4, 2024	10:00am EST

Please RSVP for the in-person event by November 20, 2024 to RetireeFirst at (781) 386-0951 (TTY 711) or toll free (877) 351-5620 (TTY 711) Monday-Friday, 8am-5pm EST.

We strongly recommend that all Medicare-eligible retirees and/or dependents attend an in-person event or a virtual presentation to better understand any plan changes. Additionally, a Retiree Advocacy Webpage has been set up for easy access to the RetireeFirst plan and contact information. You can access this page at www.retireefirst.com/CityofLynn. A recorded version of the Webinar presentation will be posted to the Retiree Advocacy Webpage after December 9, 2024 to view at your convenience.

Enclosed in this mailing is also a Frequently Asked Questions document to answer questions you might have now. If you have questions about any information in this letter, please do not hesitate to call RetireeFirst Advocates at **(781) 386-0951 (TTY 711) or toll free (877) 351-5620 (TTY 711) Monday-Friday, 8am-5pm EST.**

Sincerely,

The City of Lynn

Disclaimer: For complete benefit details please refer to the carrier issued materials. This document includes a simplified summary of benefits and does not create any contractual rights.

