# RetireeFirst

Dear Medicare-eligible Retiree and/or Dependent,

RetireeFirst received notification from City of Hurst that you will soon be eligible for Medicare, and as a result, should be enrolled into the BCBS of TX Medicare Advantage with Prescription drug plan. RetireeFirst and City of Hurst are excited to offer this comprehensive Medicare Advantage and Prescription Drug (MAPD) plan to you and/or your dependents, in addition to the added benefit of having access to RetireeFirst Advocates.

To finalize your enrollment into the **BCBS of TX Medicare Advantage with Prescription drug plan**, the enclosed application and ACH form need to be completed and returned to RetireeFirst in the included pre-paid envelope.

RetireeFirst is a retiree benefits management solutions and advocacy service provider. RetireeFirst Advocates are US-based and available to help you navigate the complex retiree healthcare landscape and troubleshoot any issues you may have with your insurance carrier, provider's office, and pharmacy.

## About Your New Plan:

### Important Things to Know:

- You must be enrolled in Medicare Parts A and B to participate in the BCBS of TX MAPD Plan.
- Put your Medicare card in a safe place in case you need it later. You will use only your BCBS of TX ID card for Medical and Prescription Drugs.
- You can use any willing Medicare medical provider, regardless of if the provider is in or out of the BCBS of TX network.
- No referrals are needed for Medicare covered medical services.
- You should continue to be able to use almost any retail pharmacy as BCBS of TX includes over 66,000 in-network pharmacies, nationwide.
- BCBS of TX also offers a Mail Order Pharmacy called Express Scripts or Alliance Rx Walgreens Prime for your convenience. If you would like to use the Express Scripts or Alliance Rx Walgreens Prime Mail Order Pharmacy, you <u>will</u> need new prescriptions.
- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the BCBS of TX MAPD Plan.

#### **RetireeFirst, LLC**

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### Mailings to Expect in the Coming Months

- BCBS of TX Approval Letter
- BCBS of TX Welcome Kit and ID Card
- BCBS of TX Evidence of Coverage ("EOC")

To learn more about the plan, you can visit www.retireefirst.com/hurst anytime.

Relationship	Premium
Retiree	\$90.00
Spouse	\$270.00

Enclosed in this mailing is an application, an ACH form, and an authorized representative form along with a pre-paid envelope to send back to RetireeFirst with your completed form(s), a frequently asked questions document, a BCBS of TX preenrollment kit, and a RetireeFirst magnet. These items can help with enrollment, questions you might have now, adding an authorized representative to your account, details about your plan, and provide easy access to the RetireeFirst dedicated phone numbers for City of Hurst retirees.

If you have any questions about your new plan, you can reach RetireeFirst Advocates at **817-210-6387 (TTY 711), Monday-Friday, 8am-5pm CST** 

Sincerely,

Your Dedicated RetireeFirst Advocacy Team

Disclaimer: For complete benefit details please refer to the carrier issued materials. This document includes a simplified summary of benefits and does not create any contractual rights.

#### **RetireeFirst, LLC**