



Human Resources
Benefits and Employee Support Services Division
Benefits Administration Unit
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Miami, FL 33128

NAME
ADDRESS1 ADDRESS2
CITY, STATE ZIP
IMPORTANT PLAN INFORMATION ENCLOSED

Important Information About Your Miami-Dade County Retiree Medical and Prescription Drug Benefits

Dear Medicare-eligible Retiree and/or Dependent,

We are pleased to inform you that there will be a change to your medical and prescription drug coverage provided by Miami-Dade County. This change is being made to address the continually increasing cost of coverage and to ensure that Medicare-eligible participants have access to comprehensive coverage at the most affordable cost.

Your dedicated team of Retiree Advocates at RetireeFirst will continue to be available to assist you with this change and provide ongoing support.

Your new Medicare Advantage with Prescription Drug (MAPD) Plan will be provided by **Aetna Medicare Advantage Prescription Drug (MAPD) Plan with Extended Service Area (ESA)** effective January 1, 2026.

About Your New Plan

Plan Highlights:

- \$0 Medical Deductible; \$200 Prescription Deductible
- \$0 Primary Care Visits
- \$20 Specialist Visits
- \$0 Routine eye exam every 12 months
- \$150 Eyewear allowance every 12 months (For in and out-of-network)
- \$0 Routine hearing screening every 12 months
- \$2,000 Hearing aid allowance per ear every 36 months (*Must use NationsHearing providers)
- \$0 Routine podiatry services (6 Visits per year)
- Meal delivery following hospitalization (up to 14 meals)
- \$0 Copay for transportation service (up to 24 one-way trips per year, 60 miles per trip)
- \$0 Copay for wigs (\$400 allowance every year)
- SilverSneakers Fitness Benefit
- Continued access to RetireeFirst Advocates for assistance with understanding and using your benefits

Important Things to Know:

- You must be enrolled in Medicare Parts A and B to participate in the Aetna MAPD Plan.
- Put your Medicare card in a safe place in case you need it later. You will use only your Aetna ID card for medical and prescription drugs.
- You can use any willing Medicare medical provider, regardless of whether the provider is in or out of the Aetna network.
- No referrals are needed for Medicare covered medical services.
- You should continue to be able to use almost any retail pharmacy as Aetna includes over 66,000 in-network pharmacies, nationwide.
- Aetna also offers a Mail Order Pharmacy called CVS Caremark Mail Service Pharmacy for your convenience. If you would like to use the CVS Caremark Mail Service Pharmacy, you will need new prescriptions.
- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the Aetna MAPD Plan.

Mailings to Expect in the Coming Months:

- Termination of Coverage Letter from AvMed
- Aetna Pre-enrollment Kit
- Aetna Approval Letter

- Aetna ID Card
- Aetna Welcome Guide - Includes information on how to access the Evidence of Coverage (EOC)
- Please keep in mind each retiree, spouse, and/or dependent may receive the above items on different days; this is normal.

You are being automatically enrolled into the Aetna Medicare Advantage Prescription Drug (MAPD) Plan with Extended Service Area (ESA). We are required by law to give you the choice of opting out of the new plan. You have the option to opt-out, no later than November 21, 2025, via your election form. If you opt out, you will have the option to enroll into an eligible Miami-Dade County Retiree Group Medical plan option. If you opt out of all Miami-Dade County Retiree Group Medical plan options, you will not have Medical and Prescription Drug coverage through Miami-Dade County and will not be able to return at a later date. Nevertheless, if you would like to opt-out, please call RetireeFirst Advocates at (305) 420-5858 (TTY 711) or toll free (833) 212-9891 (TTY 711) Monday-Friday, 8am-5pm EST.

You're Invited

RetireeFirst will have representation at the below Miami-Dade County Benefit Enrollment Events, in addition to hosting virtual retiree presentations detailing the new plan and answering any questions you may have. Eligible retirees, spouses, and/or dependents are invited to attend the below events:

In-Person Location / Virtual Information	Date	Time
Stephen P. Clark Government Center (SPCC) 111 NW 1st St Miami, FL 33128 Lobby	Wednesday, October 15, 2025	10:00am - 2:00pm EST
Stephen P. Clark Government Center (SPCC) 111 NW 1st St Miami, FL 33128 18th Floor (Rooms 18-3 and 18-4)	Tuesday, October 21, 2025	10:00am - 2:00pm EST
Martin Luther King Building (MLK) 2525 NW 62nd St Miami, FL 33147 2nd Floor Conference (Rooms 3 and 4)	Wednesday, October 22, 2025	10:00am - 2:00pm EST

Visit www.zoom.com and click <i>join</i> in the right-hand corner. Meeting ID: 831 7270 9153 Passcode: 123456	Friday, October 17, 2025	10:30am EST
Visit www.zoom.com and click <i>join</i> in the right-hand corner. Meeting ID: 882 6152 2551 Passcode: 123456	Monday, October 20, 2025	12:30pm EST

We strongly recommend that all Medicare-eligible retirees and/or dependents attend a benefit enrollment event or a virtual presentation to better understand any plan changes. Additionally, a Retiree Advocacy Webpage has been set up for easy access to the RetireeFirst plan and contact information. You can access this page at www.retireefirst.com/miamidadecounty. A recorded version of the Webinar presentation will be posted to the Retiree Advocacy Webpage after October 24, 2025 to view at your convenience.

Enclosed in this mailing is also a Frequently Asked Questions document to answer questions you might have now. If you have questions about any information in this letter, please do not hesitate to call RetireeFirst Advocates at **(305) 420-5858 (TTY 711) or toll free (833) 212-9891 (TTY 711) Monday-Friday, 8am-5pm EST.**

Sincerely,

Miami-Dade County

Disclaimer: For complete benefit details please refer to the carrier issued materials. This document includes a simplified summary of benefits and does not create any contractual rights.