RetireeFirst

November 16, 2023

Important Information About Your Cupertino Union School District Retiree Medical and Prescription Drug Benefits

Dear Medicare-eligible Retiree and/or Dependent,

We are pleased to inform you that there will be a change to your Medical and Prescription Drug coverage provided by Cupertino Union School District. This change is being made to address the continually increasing cost of coverage and to ensure that Medicare-eligible participants have access to comprehensive coverage at the most affordable cost.

Your new Medicare Advantage with Prescription Drug (MAPD) Plan will be provided by **Alignment Health Retiree Options (PPO)** effective January 1, 2024.

In addition to the new plan, Cupertino Union School District has also retained RetireeFirst, a retiree benefits management solutions and advocacy service provider. RetireeFirst Advocates are US-based and available to help you navigate the complex retiree healthcare landscape and troubleshoot any issues you may have with your insurance carrier, provider's office, and pharmacy. RetireeFirst Advocates build real relationships with you and truly care about helping you navigate Medicare, understand your benefits, and connect you to programs that can improve your health and wellbeing. With RetireeFirst, you can rest assured that you have a dedicated team of experts on your side to help you make the most of your retiree benefits.

About Your New Plan

Plan Highlights

- \$0 Medical deductible.
- \$0 Copay for Medicare-approved medical services.
- \$0 routine hearing exam, 1 per year. \$2,000 allowance (both ears/combined) every 2 years.
- FitOn Fitness Benefit included.

 Access to RetireeFirst Advocates for assistance with understanding and using your benefits.

Important Things to Know:

- You must be enrolled in Medicare Parts A and B to participate in the Alignment MAPD Plan.
- Put your Medicare card in a safe place in case you need it later. You will use only your Alignment ID card for Medical and Prescription Drugs.
- You can use any willing Medicare medical provider, regardless of if the provider is in or out of the Alignment network.
- No referrals are needed for Medicare covered medical services.
- You should continue to be able to use almost any retail pharmacy as Alignment includes over 60,000 in-network pharmacies, nationwide.
- Alignment also offers a Mail Order Pharmacy called AllianceRx Walgreens for your convenience. If you would like to use the AllianceRx Walgreens Mail Order Pharmacy, you will need new prescriptions.
- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the Alignment MAPD Plan.

Mailings to Expect in the Coming Months:

- Alignment Healthcare Pre-enrollment Kit
- Confirmation of Enrollment Letter
- Alignment Healthcare Welcome letter with Summary of Benefits and ID Card
- Please keep in mind each Retiree, spouse, and/or dependent may receive the above items on different days; this is normal.
- Additional information including your Evidence of Coverage and Drug Formulary can be found online.

We are required by law to give you the choice of opting out of the new plan. Since you are currently enrolled in the Cupertino Union School District Medical and Prescription Drug Plan it is unlikely that you would not participate in the new Alignment MAPD Plan. However, you have the option to opt-out. If you opt out, you will not have Medical and Prescription Drug coverage through Cupertino Union School District. Nevertheless, if you would like to opt-out, please call RetireeFirst Advocates at (408) 907-5678 (TTY 711) or toll free (833) 265-2657 (TTY 711) Monday-Friday, 8am-5pm PST.

A Retiree Advocacy Webpage has been set up for easy access to the RetireeFirst plan and contact information. You can access this page www.retireefirst.com/cupertinousd after December 1, 2023.

Enclosed in this mailing is also a magnet and a Frequently Asked Questions document to answer questions you might have now. If you have questions about any information in this letter, please do not hesitate to call RetireeFirst Advocates at **(408) 907-5678 (TTY 711) or toll free (833) 265-2657 (TTY 711)** Monday-Friday, 8am-5pm PST. The phone lines are open!

Sincerely,

Cupertino Union School District