

December 10, 2024

Important Information About Your Erie 1 BOCES Retiree Medical and Prescription Drug Benefits

Dear Medicare-eligible Retiree and/or Dependent,

We are pleased to inform you that there will be a change to your medical and prescription drug coverage provided by Erie 1 BOCES. This change is being made to address the continually increasing cost of coverage and to ensure that Medicare-eligible participants have access to comprehensive coverage at the most affordable cost.

Your new Medicare Advantage with Prescription Drug (MAPD) Plan will be provided by UnitedHealthcare® Group Medicare Advantage Prescription Drug (MAPD) Plan effective February 1, 2025.

In addition to the new plan, Erie 1 BOCES has also retained RetireeFirst, a retiree benefits management solutions and advocacy service provider. RetireeFirst Advocates are US-based and available to help you navigate the complex retiree healthcare landscape and troubleshoot any issues you may have with your insurance carrier, provider's office, and pharmacy.

About Your New Plan

Plan Highlights:

- \$0 Medical deductible
- \$0 Routine hearing exam every 12 months
- \$500 Hearing aid allowance every 36 months (*Must Use UHC Hearing Providers)
- \$0 Routine eye exam every 12 months
- \$200 Eyewear allowance every 12 months (For glasses or contact lenses)
- \$0 Preventative and Diagnostic Dental Services
 - 1 Oral Exam every 6 months
 - 1 Cleaning every 6 months
 - 1 Bite Wing X-Ray every 12 months
- SilverSneakers Fitness Benefit
- \$0 Prescription deductible
- Some bonus and lifestyle drugs covered
- Access to RetireeFirst Advocates for assistance with understanding and using your benefits.

Important Things to Know:

- You must be enrolled in Medicare Parts A and B to participate in the UnitedHealthcare® Group MAPD Plan.
- Put your Medicare card in a safe place in case you need it later. You will use only your UnitedHealthcare® ID card for Medical and Prescription Drugs.
- You can use any willing Medicare medical provider, regardless of whether the provider is in or out of the UnitedHealthcare® network.
- No referrals are needed for Medicare covered medical services.
- You should continue to be able to use almost any retail pharmacy as UnitedHealthcare® includes over 67,000 in-network pharmacies, nationwide.
- UnitedHealthcare® also offers a Mail Order Pharmacy called OptumRx for your convenience.
 If you would like to use the OptumRx Mail Order Pharmacy, you will need new prescriptions.
- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the UnitedHealthcare® Group MAPD Plan.
- Starting on February 1, 2025, your premium deduction will be handled by RetireeFirst.

Mailings to Expect in the Coming Months:

- Termination of Coverage Letter from Current Carrier
- UnitedHealthcare® Pre-enrollment Plan Guide
- UnitedHealthcare® Enrollment Approval Letter
- UnitedHealthcare® Quickstart Guide and ID Card
- UnitedHealthcare® Evidence of Coverage ("EOC")
- Please keep in mind each Retiree, spouse, and/or dependent may receive the above items on different days; <u>this is normal.</u>

Rate Payment ACH Options

Your UnitedHealthcare® Group MAPD Plan rate will be handled by RetireeFirst starting February 1, 2025. The rate will be automatically deducted from your bank account monthly via ACH on the 3rd of the effective month of coverage (or the next business day).

To process your enrollment, you <u>must</u> complete the enclosed ACH form, include a voided check, and return it to RetireeFirst by January 10, 2025. For your convenience, a pre-paid RetireeFirst envelope is included in this mailing.

Plan Name	2025 Rate	
UnitedHealthcare® Group MAPD Plan	\$365.01	
Total Rate	\$365.01	

We are required by law to give you the choice of opting out of the new plan. Since you are currently enrolled in the Erie 1 BOCES medical and prescription drug plan it is unlikely that you would not

want to participate in the new UnitedHealthcare® MAPD Plan. However, you have the option to optout. If you opt out, you will not have Medical and Prescription Drug coverage through Erie 1 BOCES. Nevertheless, if you would like to opt-out, please call RetireeFirst Advocates at (716) 992-6321 (TTY 711) or toll free (855) 299-3612 (TTY 711) Monday-Friday, 8am-5pm EST.

You're Invited

RetireeFirst will be hosting an in-person informational retiree event as well as a virtual retiree presentation detailing the new plan and answering any questions you may have. Retirees, spouses, and/or dependents are invited to attend the below events:

Virtual Information / In-Person Location	Date	Time
Visit www.zoom.com and click <i>join</i> in the right-hand corner. Meeting ID: 811 1425 6089 Passcode: 123456	Thursday, December 19, 2024	1:00pm EST
Erie 1 BOCES Meeting Room 355 Harlem Road West Seneca, NY 14224	Thursday, January 9, 2025	12:00pm EST

Please RSVP for the in-person event by January 6, 2025 to RetireeFirst at (716) 992-6321 (TTY 711) or toll free (855) 299-3612 (TTY 711) Monday-Friday, 8am-5pm EST.

We strongly recommend that all Medicare-eligible retirees and/or dependents attend an in-person event or a virtual presentation to better understand any plan changes. Additionally, a Retiree Advocacy Webpage has been set up for easy access to the RetireeFirst plan and contact information. You can access this page at www.retireefirst.com/Erie1BOCES. A recorded version of the Webinar presentation will be posted to the Retiree Advocacy Webpage after December 26, 2024, to view at your convenience.

Enclosed in this mailing is also a Frequently Asked Questions document to answer questions you might have now. If you have questions about any information in this letter, please do not hesitate to call RetireeFirst at (716) 992-6321 (TTY 711) or toll free (855) 299-3612 (TTY 711) Monday-Friday, 8am-5pm time zone. The phone lines are open!

Sincerely,

Erie 1 BOCES

Disclaimer: For complete benefit details please refer to the carrier issued materials. This document includes a simplified summary of benefits and does not create any contractual rights.