

Suburban Teamsters of Northern Illinois Welfare Fund

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Important Information About Your Medical and Prescription Drug Benefits Welcome to Labor First

February 8, 2023

Dear Medicare Eligible Retiree and/or Dependent,

We are pleased to inform you that there will be improvements made to your customer service experience under the **UnitedHealthcare® Group Medicare Advantage PPO and Prescription Drug (MAPD) with Sav-Rx Wrap Plan**.

Your plan is not changing.

Effective **March 1, 2023**, the Suburban Teamsters of Northern Illinois Welfare Fund is simply adding an additional resource to assist you with navigating through your healthcare benefit needs. The Suburban Teamsters of Northern Illinois Welfare Fund has retained **Labor First** to offer advocacy and support.

Labor First has a team of dedicated advocates specifically assigned to the retirees of the Suburban Teamsters of Northern Illinois Welfare Fund. Labor First Advocates are ready to assist you with your plan needs.

This includes, but is not limited to:

- Pharmacy/Provider Outreach
- Prior Authorizations
- Card Replacements
- Mail Order Assistance
- Drug Look Up
- Vacation Overrides
- Personal Information Changes
- Billing Questions
- Appeals
- Eligibility

Labor First will be hosting a Benefits Webinar Presentation:

Date: Thursday, February 16, 2023

Time: 1:00pm-2:00pm CST

Webinar Directions: Visit www.zoom.com and click join in the right-hand corner

Meeting ID: 892 6020 5915

Passcode: 322068

If you are unable to attend the webinar during the scheduled time, a recorded version will be posted at www.laborfirst.com/suburbanteamsters after February 22, 2023, to view at your convenience.

Moving forward, please contact Labor First if you need assistance or are experiencing issues with your UnitedHealthcare® Group MAPD with Sav-Rx Wrap Plan. Labor First can be reached on your dedicated phone numbers at **(630) 233-8135 (TTY 711) or Toll-Free at (855) 460-7491 (TTY 711)** Monday-Friday, 8:00am-5:00pm CST.

Sincerely,

Suburban Teamsters of Northern Illinois Welfare Fund