

Dear Medicare-eligible Retiree and/or Dependent,

RetireeFirst received notification from Scantic Valley Regional Health Trust that you will soon be eligible for Medicare, and as a result, should be enrolled into the Humana Group Medicare Prescription Drug Plan for Prescription Drug coverage. RetireeFirst and Scantic Valley Regional Health Trust are excited to offer this comprehensive Prescription Drug Plan (PDP) to you and/or your dependents, in addition to the added benefit of having access to RetireeFirst Advocates.

To finalize your enrollment into the **Humana Group Medicare Prescription Drug Plan**, both enclosed applications need to be completed and returned to RetireeFirst in the included pre-paid envelope.

RetireeFirst is a retiree benefits management solutions and advocacy service provider. RetireeFirst Advocates are US-based and available to help you navigate the complex retiree healthcare landscape and troubleshoot any issues you may have with your insurance carrier, provider's office, and pharmacy.

## About Your New Plan:

### **Important Things to Know:**

- You should continue to be able to use almost any retail pharmacy as Humana includes over 67,000 in-network pharmacies, nationwide.
- Humana also offers a Mail Order Pharmacy called CenterWell for your convenience. If you would like to use the CenterWell Mail Order Pharmacy, you will need new prescriptions.
- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the Humana PDP Plan.

### **Mailings to Expect in the Coming Months:**

- Humana Approval Letter
- Humana Welcome Kit and ID Card
- Humana Evidence of Coverage ("EOC")



To learn more about the plan, you can visit [www.retireefirst.com/scanticvalleyregionalhealthtrust/](http://www.retireefirst.com/scanticvalleyregionalhealthtrust/) anytime.

Enclosed in this mailing is an application, and an authorized representative form along with a pre-paid envelope to send back to RetireeFirst with your completed form(s), a frequently asked questions document, a Carrier Name pre-enrollment kit, and a RetireeFirst magnet. These items can help with enrollment, questions you might have now, adding an authorized representative to your account, details about your plans, and provide easy access to the RetireeFirst dedicated phone numbers for Client name retirees.

If you have any questions about your new plans, you can reach RetireeFirst Advocates at **(413)240-2280 (TTY 711) or toll free (833)265-8656 (TTY 711), Monday-Friday, 8am-5pm EST**

Sincerely,

Your Dedicated RetireeFirst Advocacy Team

Disclaimer: For complete benefit details please refer to the carrier issued materials. This document includes a simplified summary of benefits and does not create any contractual rights.