

11/14/2023

Important Information About Your Amador COE & USD Retiree Medical and Prescription Drug Benefits

Dear Medicare-eligible Retiree and/or Dependent,

We are pleased to inform you that there will be a change to your Medical and Prescription Drug coverage provided by Amador COE & USD. This change is being made to address the continually increasing cost of coverage and to ensure that Medicare-eligible participants have access to comprehensive coverage at the most affordable cost.

Your new Medicare *Advantage* with Prescription Drug (MAPD) Plan will be provided by **Anthem Medicare Preferred (PPO) with Senior Rx Plus** effective January 1, 2024.

In addition to the new plan, Amador COE & USD has also retained RetireeFirst, a retiree benefits management solutions and advocacy service provider. RetireeFirst Advocates are US-based and will be available to help you navigate the complex retiree healthcare landscape and troubleshoot any issues you may have with your insurance carrier, provider's office, and pharmacy.

You're Invited: Informational Session December 4th, 2023 (event information on ensuing page)

RetireeFirst will be hosting an in-person informational Retiree event as well as a virtual Retiree presentation detailing the new plan and answering any questions you may have. Retirees, spouses, and/or dependents are invited to attend the below events:

In-Person Location / Virtual Information	Date	Time
Amador County Unified School District Office: Conference Room B 217 Rex Ave Jackson, CA 95642	12/04/2023	10am -12pm PST
Visit <u>www.zoom.com</u> and click <i>join</i> in the right-hand corner. Meeting ID: 865 3212 1279 Passcode: 123456	12/04/2023	10am -12 pm PST

An RSVP is requested for the in-person event by 11/27/2023 to RetireeFirst, **toll free at (866) 280-5442 (TTY 711) Monday-Friday, 8am-5pm PST.** A recording of the call will be saved to the RetireeFirst website if you are unable to attend in person or on Zoom on that date.

About Your New Plan

Plan Highlights

- Medicare Covered Medical Services are \$0 cost to you.
- One routine eye exam per year is \$0 cost to you, \$70 maximum.
- One routine hearing exam per year is \$0 cost to you.
- Chiropractic services are covered at \$0 cost to you, 20 visits per year maximum.
- Podiatry services covered at \$0 cost to you, 12 visits per year maximum.
- Acupuncture services covered at \$0 cost to you, 20 visits per year maximum.
- Access to SilverSneakers Fitness Benefit.
- Access to RetireeFirst Advocates for assistance with understanding and using your benefits.

Important Things to Know:

- You must be enrolled in Medicare Parts A and B to participate in the Anthem MAPD Plan.
- Put your Medicare card in a safe place in case you need it later. You will use <u>only</u> your Anthem ID card for Medical and Prescription Drugs.
- You can use <u>any</u> willing Medicare medical provider, regardless if the provider is in or out of the Anthem network.
- No referrals are needed for Medicare covered medical services.
- You can using almost any retail pharmacy as Anthem includes over 66,000 innetwork pharmacies, nationwide.
- Anthem also offers a Mail Order Pharmacy called CarelonRx for your convenience. If you would like to use the CarelonRx Mail Order Pharmacy, you <u>will</u> need new prescriptions to access the mail order pharmacy.
- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the Anthem MAPD Plan.

Mailings to Expect in the Coming Months:

- Termination of Coverage Letter from Current Carrier
- Anthem pre-enrollment Kit
- Anthem confirmation of enrolment letter
- Anthem Welcome Guide and ID Card
- Anthem Evidence of Coverage ("EOC")
- Please keep in mind, each Retiree, spouse, and/or dependent may receive the above items on different days; this is normal.

Rate Payment ACH Options

Your Anthem Medicare Preferred (PPO) with Senior Rx Plus Card rate will be handled by RetireeFirst starting January 1, 2024. The rate will be automatically deducted from your bank account monthly via ACH on the 3rd of the effective month of coverage (or the next business day).

To process your enrollment, you <u>must</u> complete the enclosed ACH form and return it to RetireeFirst by November 30th, 2023. For your convenience, a prepaid RetireeFirst envelope is included in this mailing(cont.):

Plan Name	2024 Rate
Anthem Medicare Preferred (PPO) with Senior Rx Plus	\$292.03
Total Rate	\$292.03

We are required by law to give you the choice of <u>opting out</u> of the new Medicare Advantage medical plan. Since you are currently enrolled in the Amador COE & USD Medical and Prescription Drug Plan it is unlikely that you would not participate in the new Anthem Medicare Advantage Plan. However, you have the option to opt-out. If you opt out, If you opt out, you can remain on your current plan at the current premium. Nevertheless, if you would like to opt-out, please call RetireeFirst Advocates, ideally before December 1st, toll free at **(866) 280-5442 (TTY 711)** Monday-Friday, 8am-5pm PST

We strongly recommend that all Medicare-eligible retirees and/or dependents attend the in-person event or the virtual presentation to better understand any plan changes. Additionally, a Retiree Advocacy Webpage has been set up for easy access to the RetireeFirst plan and contact information. You can access this page at www.retireefirst.com/Amador. A recorded version of the Webinar presentation will be posted to the Retiree Advocacy Webpage after 12/10/2023 to view at your convenience.

Enclosed in this mailing is also a Frequently Asked Questions document to answer questions you might have now. If you have questions about any information in this letter, please do not hesitate to call RetireeFirst Advocates toll free at **(866) 280-5442 (TTY 711) Monday-Friday, 8am-5pm PST.** The phone lines are open!

Sincerely,

RetireeFirst in Care of ACOE & USD