



Township of Springfield

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STATE OF NEW JERSEY
ESTABLISHED APRIL 14, 1794

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SPRINGFIELD, NJ 07081

November 21, 2023

Important Information About Your Township of Springfield Retiree Medical and Prescription Drug Benefits

Dear Medicare-eligible Retiree and/or Dependent,

We are pleased to inform you that there will be a change to your Medical and Prescription Drug coverage provided by the Township of Springfield. This change is being made to address the continually increasing cost of coverage and to ensure that Medicare-eligible participants have access to comprehensive coverage at the most affordable cost.

Your new Medicare Advantage with Prescription Drug (MAPD) Plan will be provided by **Humana Medicare Advantage Prescription Drug (MAPD) Plan** effective January 1, 2024.

In addition to the new plan, the Township of Springfield has also retained RetireeFirst, a retiree benefits management solutions and advocacy service provider. RetireeFirst Advocates are US-based and available to help you navigate the complex retiree healthcare landscape and troubleshoot any issues you may have with your insurance carrier, provider's office, and pharmacy.

About Your New Plan

Plan Highlights

- One Humana ID Card for your Medical and Prescription Drug needs.
- Medical max out of pocket - \$400.
- Primary Care and Specialist visits- \$10 copay.
- Hearing Benefit: \$0 copay for hearing exam – 1 per year.
 - \$699 for each Advanced level Hearing Aid - 1 per ear.
 - \$999 for each Premium level Hearing aid - 1 per ear.
 - Includes 80 batteries per aid and 3-year warranty through TruHearing.

- Additional covered services: \$500 allowance for wigs, every 2 years.
 - Unlimited allowance for Compression stockings at no cost.
- Enhanced drug formulary to include lifestyle and bonus drugs. This may include drugs used for erectile dysfunction, weight loss, hair loss, and some vitamins.
- Full donut hole coverage.
- Access to SilverSneakers Fitness Benefit.
- Access to RetireeFirst Advocates for assistance with understanding and using your benefits.

Important Things to Know:

- You must be enrolled in Medicare Parts A and B to participate in the Humana MAPD Plan.
- Put your Medicare card in a safe place in case you need it later. You will use only your Humana ID card for Medical and Prescription Drugs.
- You can use any willing Medicare medical provider, regardless of if the provider is in or out of the Humana network.
- No referrals are needed for Medicare covered medical services.
- You should continue to be able to use almost any retail pharmacy as Humana includes over 65,000 in-network pharmacies, nationwide.
- Humana also offers a Mail Order Pharmacy called CenterWell for your convenience. If you would like to use the CenterWell Mail Order Pharmacy, you will need new prescriptions.
- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the Humana MAPD Plan.

Mailings to Expect in the Coming Weeks:

- Humana Pre-enrollment Kit
- Humana Approval Letter
- Humana Welcome Kit and ID Card
- Humana postcard explaining how to access your Evidence of Coverage (EOC) document online.
- Please keep in mind each Retiree, spouse, and/or dependent may receive the above items on different days; this is normal.

We are required by law to give you the choice of opting out of the new plan. Since you are currently enrolled in the Township of Springfield Medical and Prescription Drug Plan it is unlikely that you would not participate in the new Humana MAPD Plan. However, you have the option to opt-out. If you opt out, you will not have Medical and Prescription Drug

coverage through the Township of Springfield. Nevertheless, if you would like to opt-out, please call RetireeFirst Advocates toll free at (855) 221-5705 (TTY 711) Monday-Friday, 8am-5pm EST

You're Invited

RetireeFirst will be hosting an in-person informational Retiree event as well as a virtual Retiree presentation detailing the new plan and answering any questions you may have. Retirees, spouses, and/or dependents are invited to attend the below events:

In-Person Location / Virtual Information	Date	Time
Township of Springfield Courtroom 100 Mountain Avenue, 2 nd Floor Springfield, NJ 07081	12/12/2023	11:30am EST
Visit www.zoom.com and click <i>join</i> in the right-hand corner or Dial in: (301) 715-8592 Meeting ID: 828 1497 2695 Passcode: 123456	12/12/2023	11:30am EST

Please RSVP for the in-person event by 12/5/2022 to RetireeFirst at toll free at (855) 221-5705 (TTY 711) Monday-Friday, 8am-5pm EST

We strongly recommend that all Medicare-eligible retirees and/or dependents attend an in-person event or a virtual presentation to better understand any plan changes. Additionally, a Retiree Advocacy Webpage has been set up for easy access to the RetireeFirst plan and contact information. You can access this page at www.retireefirst.com/springfield. A recorded version of the Webinar presentation will be posted to the Retiree Advocacy Webpage after 12/15/2023 to view at your convenience.

This does not affect the court order. Those retirees should continue to send forms and claims to Jennifer Law.

Enclosed in this mailing is also a Frequently Asked Questions document to answer questions you might have now. If you have questions about any information in this letter, please do not hesitate to call RetireeFirst Advocates **toll free at (855) 221-5705 (TTY 711) Monday-Friday, 8am-5pm EST**. The phone lines are open!

Sincerely,

Township of Springfield