

ORANGE UNIFIED SCHOOL DISTRICT

Risk Management

1401 North Handy Street - Orange, CA 92867-4334 Phone: 714.628.5390 Fax: 714.628.4186 www.orangeusd.org

September 11, 2023

Important Information About Your Orange Unified School District Retiree Medical and Prescription Drug Benefits

Dear Medicare-eligible Retiree and/or Dependent,

As a follow- up to the notifications and our virtual meetings, we are pleased to provide additional information regarding your Medical and Prescription Drug coverage provided by Orange Unified School District.

Your new Custom Orange USD Medicare Advantage with Prescription Drug (MAPD)
PPO Plan will be provided by **Anthem Medicare Preferred (PPO) with Senior Rx Plus**effective 1/1/2024.

This plan is accepted by all willing Physicians and Facilities that accept Medicare.

If there is any confusion, please call RetireeFirst and our Advocate Team will
reach out to educate your providers on your new benefits.

Orange Unified School District has also retained RetireeFirst, a retiree benefits management solutions and advocacy service provider. RetireeFirst Advocates are US-based and available to help you navigate the complex retiree healthcare landscape and troubleshoot any issues you may have with your insurance carrier, provider's office, and pharmacy. RetireeFirst Advocates build real relationships with you and truly care about helping you navigate Medicare, understand your benefits, and connect you to programs that can improve your health and wellbeing. With RetireeFirst, you can rest assured that you have a dedicated team of experts on your side to help you make the most of your retiree benefits.

About Your New Plan

Plan Highlights

 You will now have one Anthem ID card for your Medical and Prescription Drug needs.

- You will pay \$0 for Medicare-Approved Medical Services.
- You will have a \$0 Prescription Deductible.
- Enhanced drug formulary to include lifestyle and bonus drugs. This may include drugs used for erectile dysfunction, weight loss, hair loss, and some vitamins.
- Full donut hole coverage.
- Hearing Benefit: \$0 Routine Hearing Exam, 1 per year. \$0 Hearing Aid Fitting & Evaluation, 1 per year. \$2,000 Allowance \$1,000 per ear every 2 years. Must use a Hearing Care Solution participating provider.
- Podiatry Benefit: \$0, 12 visits per year.
- Chiropractic Benefit: \$0, 20 visits per year.
- Acupuncture Benefits: \$0, 20 visits per year.
- Access to SilverSneakers, a Fitness Benefit.
- Access to RetireeFirst Advocates for assistance with understanding and using your benefits.

Important Things to Know:

- You must be enrolled in Medicare Parts A and B to participate in the Custom OUSD Anthem MAPD PPO Plan.
- Please put your Medicare card in a safe place in case you need it later. You will
 use only your Anthem ID card for Medical and Prescription Drugs.
- You can use any willing Medicare medical provider, regardless of if the provider is in or out of the Anthem network.
- No referrals are needed for Medicare covered medical services.
- You should continue to be able to use almost any retail pharmacy as Anthem includes over 66,000 in-network pharmacies, nationwide.
- Anthem also offers a Mail Order Pharmacy called CarelonRx for your convenience. If you would like to use the CarelonRx Mail Order Pharmacy, you will need new prescriptions.
- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the Custom OUSD Anthem MAPD PPO Plan.

Mailings to Expect in the Coming Months:

- Anthem Pre-enrollment Kit
- Anthem Confirmation of Enrollment Letter
- Anthem Welcome Kit
- Anthem ID Card

 Please keep in mind each Retiree, spouse, and/or dependent may receive the above items on different days; this is normal.

We are required by law to give you the choice of opting out of the new plan. Since you are currently enrolled in the Orange Unified School District Medical and Prescription Drug Plan it is unlikely that you would not participate in the new Custom OUSD Anthem MAPD PPO Plan. However, you have the option to opt-out. If you opt out, you will not have Medical, Prescription Drug, Vision or Dental coverage through Orange Unified School District. Nevertheless, if you would like to opt-out, please call RetireeFirst Advocates at (714) 209-7630 (TTY 711) or toll free (855) 430-7090 (TTY 711) Monday-Friday, 8am-5pm PST

You're Invited

RetireeFirst will be hosting an in-person informational Retiree Breakfast as well as an online Webinar option detailing the new plan and answering any questions you may have. Retirees, spouses, and/or dependents are invited to attend the below events:

| In-person Location / Virtual Presentation | Date | Time |
|--|------------|---------------|
| Panther Lab 1401 N Handy St Orange, California 92867 | 10/2/2023 | 9:00a.m. PST |
| Boardrooms 1401 N Handy St Orange, California 92867 | 10/3/2023 | 9:00a.m. PST |
| Visit www.zoom.com and click join in the right-hand corner. Meeting ID: 827 0010 7618 Passcode: 123456 | 10/17/2023 | 10:00a.m. PST |

Please RSVP for the in-person event by 9/26/2023 to RetireeFirst at (714) 209-7630 (TTY 711) or toll free (855) 430-7090 (TTY 711) Monday-Friday, 8am-5pm PST.

We strongly recommend that all Medicare-eligible retirees and/or dependents attend one of the in-person or the virtual presentation events to better understand your plan. Additionally, a Retiree Advocacy Webpage has been set up for easy access to the

Mission Statement: Orange Unified School District, being committed to planning for continua/ improvement, will provide a curriculum and learning environment of excellence and high expectations to provide each student with the opportunity and preparation to compete in the global economy.

RetireeFirst plan and contact information. You can access this page at www.retireefirst.com/OrangeUSD. A recorded version of the Webinar presentation will be posted to the Retiree Advocacy Webpage after 10/23/2023 to view at your convenience.

Enclosed in this mailing is also a Frequently Asked Questions document to answer questions you might have now. If you have questions about any information in this letter, please do not hesitate to call RetireeFirst Advocates at (714) 209-7630 (TTY 711) or toll free (855) 430-7090 (TTY 711) Monday-Friday, 8am-5pm PST. The phone lines are open!

Sincerely,

Orange Unified School District