

Dear Medicare-eligible Retiree and/or Dependent,

RetireeFirst received notification from Pipe Fitters Welfare Fund, Local 597 that you will soon be eligible for Medicare, and as a result, should be enrolled into the Humana® Medicare Advantage Prescription Drug (MAPD) Plan. RetireeFirst and Pipe Fitters Welfare Fund, Local 597 are excited to offer this comprehensive Medicare Advantage and Prescription Drug (MAPD) plan to you, in addition to the added benefit of having access to RetireeFirst Advocates.

You will be automatically enrolled into **Humana® Medicare Advantage Prescription Drug (MAPD) Plan.**

RetireeFirst is a retiree benefits management solutions and advocacy service provider. RetireeFirst Advocates are US-based and available to help you navigate the complex retiree healthcare landscape and troubleshoot any issues you may have with your insurance carrier, provider's office, and pharmacy. RetireeFirst Advocates build real relationships with you and truly care about helping you navigate Medicare, understand your benefits, and connect you to programs that can improve your health and wellbeing. With RetireeFirst, you can rest assured that you have a dedicated team of experts on your side to help you make the most of your retiree benefits.

## About Your New Plan:

### Important Things to Know:

- You must be enrolled in Medicare Parts A and B to participate in the Humana® MAPD plan.
- Put your Medicare card in a safe place in case you need it later. You will use only your Humana® ID card for Medical and Prescription Drug coverage.
- You can use any willing Medicare medical provider, regardless of if the provider is in or out of the Humana® network.
- No referrals are needed for Medicare covered medical services.
- You should continue to be able to use almost any retail pharmacy as Humana® includes over 67,000 in-network pharmacies, nationwide.

- Humana® also offers a Mail Order Pharmacy called CenterWell for your convenience. If you would like to use the CenterWell Mail Order Pharmacy, you will need new prescriptions.
- You do not need new prescriptions for retail pharmacies. Simply show your new ID card and your refills will be processed under the Humana® MAPD plan.

## **Mailings to Expect in the Coming Months**

- Humana® Approval Letter
- Humana® Welcome Kit and ID Card
- Humana® Evidence of Coverage (“EOC”) Post Card

To learn more about the plan, you can visit <https://retireefirst.com/local597> anytime.

*We are required by law to give you the choice of opting out of the new plan. Since you are currently enrolled in the Pipe Fitters Welfare Fund, Local 597 Medical and Prescription Drug plan it is unlikely that you would not be able to participate in the new robust Humana® MAPD plan. However, you have the option to opt-out. If you opt out, you will not have medical and prescription coverage through Pipe Fitters Welfare Fund, Local 597. Nevertheless, if you would like to opt-out, please call Pipe Fitters Welfare Fund, Local 597 at (312)633-0597 (TTY 711), Monday-Friday, 7am-3:30pm CST*

Enclosed in this mailing is a frequently asked questions document, an authorized representative form along with a pre-paid envelope to send your completed form back to RetireeFirst, a Humana® pre-enrollment kit, and a RetireeFirst magnet. These items can help with questions you might have now, adding an authorized representative to your account, details about your plan, and provide easy access to the RetireeFirst dedicated phone numbers for Pipe Fitters Welfare Fund, Local 597 retirees.

If you have any questions about your new plan, you can reach RetireeFirst Advocates at **toll free (855)460-7039 (TTY 711), Monday-Friday, 8am-5pm CST**

Sincerely,

Your Dedicated RetireeFirst Advocacy Team

Disclaimer: For complete benefit details please refer to the carrier issued materials. This document includes a simplified summary of benefits and does not create any contractual rights.